

## **Inclusive Economic Growth**

1. Building Control
2. Car Parks
3. Commercial Development
4. Contaminated Land
5. Cultural and Events Activities Including:
  - Christmas Lights
6. Economic Development and Growth, including:
  - Western Growth Corridor
  - Sustainable Urban Extensions
7. Heritage
8. Innovation and Inward Investment including:
  - Lincoln Science and Innovation Park
  - Smart City initiatives
9. Markets
10. Planning, including:
  - Central Lincolnshire Local Plan
  - Regional and National Planning Policies
11. Public Realm including:
  - City Centre Masterplan
  - Cornhill Area Redevelopment
12. Regeneration Including:
  - Neighbourhood Revitalisation
  - Community Planning
13. Small Business Support
14. Tourism and Marketing
15. Transport including:
  - Transport Hub
  - Connectivity
  - Infrastructure

## **Reducing Inequality**

1. Anti-Poverty Strategy
2. Asylum Seekers
3. Benefits Advice and take-up, including:
  - Housing Benefit
  - Council Tax Support
4. Community Cohesion Strategy
5. Community Strategies and Policies
6. Corporate Social Responsibility including:
  - Hate Crime
  - Lincolnshire Safer Communities
7. Discretionary Rate Relief Policy
8. Financial Inclusion, including:
  - Adult Learning;
  - Young People.
9. Prevent
10. Public Protection including:
  - Antisocial Behavior
  - Noise Nuisance
  - CCTV
  - Domestic Violence
11. Skills and Training, including The Network;
12. Social Value Policy
13. Universal Credit
14. Welfare Advice
15. Welfare Reform

## **Quality Housing**

1. Affordable Housing
2. Discretionary Housing Payments
3. Estate Management
4. Fleet Management
5. Health and Wellbeing, particularly its links to good quality housing
  - Physical and Mental Health
  - Suicide
6. Homelessness Prevention
7. House Building
8. Housing Investment and Decent Homes
9. Housing Repairs and Maintenance
10. Housing Revenue Account and Landlord Services including:
  - Tenant Engagement
  - Housing Stock Options
11. Lettings and Allocations including:
  - Rogue Landlords
  - Trusted Landlord Accreditation Scheme
12. Rough Sleepers
13. Strategic Housing
14. Supported Housing

## **Remarkable Place**

1. Allotments
2. Cemeteries and Crematorium
3. Community Centres
4. Environmental Contracts including:
  - Refuse Collection and Recycling
  - Highways
  - Open Space and Grounds Maintenance

- Public Conveniences
  - Cleansing
5. Food Health and Safety
  6. Licensing
  7. Parks and Recreation
  8. Pollution Control
  9. Sport and Leisure facilities to promote physical activity

## **Climate and Corporate Strategy**

1. Climate Change (linkage to Local Plan)
2. Low Carbon Agenda
3. Equality and Diversity: Employer perspective
4. Corporate Communications and Media Relations
5. Corporate Strategy including:
  - Strategic Plan (Vision 2020)
  - Annual Report
  - Strategic Partnerships
6. Human Resources including:
  - People Strategy
  - Apprenticeships
  - Trade Union Liaison
  - Organisational Culture and Core Values
7. Regional and Sub-Regional Governance Arrangements including Devolution
8. Legal (excluding Electoral and Democratic Services)

## **Customer Experience, Review and Resources**

1. Audit
2. Central Support Services
3. Complaints Handling
4. Corporate Reviews
5. Customer Engagement including:
6. Customer Services
7. Contact Centre
8. Democratic and Electoral Services including:
  - Voter Registration
  - Democratic Engagement
9. ICT
10. Performance including Systems and Process
11. Strategic Information including:
  - Corporate Evidence Bases
  - Lincoln City Profile

12. Asset Management
13. Civic and Twinning
14. Corporate Health and Safety
15. Emergency Planning
16. Finance including:
  - Financial Strategy
  - Financial Position
17. Procurement (excluding social value)
18. Revenues
19. Risk Management and Governance including:
  - Insurance
20. Specific Major Projects (Excluding Major Developments)
21. Towards Financial Sustainability including Commercialisation
22. Equality and Diversity:
  - Service user perspective